

Council on Local Results and Innovation

League of MN Cities
145 University Avenue W. St. Paul
Wednesday, November 17th
1:00-3:00 p.m.

Members Present

Patricia Coldwell, Association of MN Counties
John Gunyou, City of Minnetonka
Mark Hintmeyer, City of Moorhead
Jay Kiedrowski, Humphrey Institute at University of Minnesota
Katie Nerem, Blue Earth County
Matt Stemwedel, City of Woodbury
Jay Stroebe, City of Minneapolis
Rebecca Otto, State Auditor
Tim Walsh, Scott County
Ben Woessner, City of Pelican Rapids

Member Absent

Wendy Underwood, City of Saint Paul

Others present

Larry Grant, Public Strategies Group
Ann Olson, Animal Folks MN
Amanda Hollis, Washington County
Dave Bartholomay, Circle Pines
Keith Carlson, MN Intercounty Association
Lena Gould, League of MN Cities (taking minutes)

I. Call to Order

- a. Chair Jay Kiedrowski called the meeting to order. Members and guests introduced themselves.

II. Discussion of Rep. Marquart's comments

- a. Discussed Rep. Marquart's email expressing preference for outcome measures.
- b. Kiedrowski suggested group could also include output measures or a message on why they might also be included.
- c. Members discussed the fact that outcome measures often come from citizen surveys. Not all cities/counties have the capacity to do a survey. Members asked about the best way to get citizen feedback.
- d. Output: measure of efficiency (i.e., police response time); Outcome: relates to effectiveness; addressees "helping solve the problem?" (i.e., fire insurance rating).
- e. The group's three criteria for selecting measures:
 - i. Ease of reporting

- ii. Keep simple (for citizens too)
 - iii. From perspective of citizen
- f. The group briefly discussed how to include citizen feedback as required in statute.

III. Discussion on Measures for Cities

- a. Stemwedel walked the group through the draft set of measures he compiled.
- b. The group decided to include one measure that requires a survey and one that does not for each area. For example, in the area of Police Services, the group is recommending the following measures: citizens rating of safety in their city (survey) and part I and II crime rates.
- c. Kiedrowski discussed how the use of measures is just one component of a performance management system.
- d. Stemwedel and Stroebel will create a list of measures based the group's discussion for next the next meeting.

IV. Discussion on Measures for Counties

- a. Nerem walked the group quickly through the draft measures she put together. She, Coldwell and Walsh will revise the document for the next meeting to include any relevant city measures (areas in which counties also provide service). The revised document will follow the same format as the city document.

V. Point of Order

- a. Otto reminded Chair Kiedrowski that minutes from the prior meeting had not yet been approved by the Board. The Board approved the minutes.

VI. Other

Next meeting December 15, 1-3 p.m. at the League of Minnesota Cities Building

VII. Adjournment